Minister for Home Affairs



19-21 Broad Street | St Helier Jersey | JE2 3RR

Deputy Catherine Curtis Chair - Children, Education and Home Affairs Panel

Via email

21 August 2023

Dear Chair

Follow up matters from the Public Hearing on 26 July

Thank you for your letter with follow up questions further to the public hearing on 26 July. Please find below the information requested. I apologise for the delay in providing these.

1. Figures relating to overtime for the States of Jersey Ambulance Service ('Ambulance Service') during the past year: the Panel would like to receive details of both the time and cost of overtime.

Description	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Total
	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours
Overtime 1.00			65	6	3	7	68	6	0			14	168
Overtime 1.00 Bank Holiday	324		24	151	123		361	106	150	19	424	657	2,339
Overtime 1.5	406	190	350	458	512	322	544	267	286	440	213	402	4,390
Overtime 2.00	76	34	86	143	113	113	95	67	80	75	45	78	1,006
Overtime 2.00 Bank Holiday	20		69	12			2				4	37	144
Grand Total	826	225	594	770	751	441	1,070	445	516	535	686	1,188	8,046
Description	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Total
	C	_											
	T.	£	£	£	£	£	£	£	£	£	£	£	£
Overtime 1.00	£	£	1,412	£ 95	£ 47	£ 103	£ 2,505	£ 211	£ 2	£	£	£ 503	£ 4,879
Overtime 1.00 Overtime 1.00 Bank Holiday	7,197	£	1,412 564				2,505 7,724	211 2,404	£ 2 3,303	£ 302	£ 9,971	£ 503 14,979	4,879 51,625
	7,197 12,014	5,531		95	47				2 3,303 9,101	302 14,713			
Overtime 1.00 Bank Holiday		5,531 1,495	564	95 3,260	47 1,920	103	7,724	2,404			9,971	14,979	51,625
Overtime 1.00 Bank Holiday Overtime 1.5	12,014	_	564 10,327	95 3,260 13,383	47 1,920 15,200	103 9,928	7,724 16,471	2,404 8,218	9,101	14,713	9,971 6,816	14,979 13,140	51,625 134,843

The information above is split into hours in the first chart and cost on the second and covers all overtime, including late finishes, and additional activities such as event cover for which income is also received. Additional overtime pay for the major incident in December has inflated current costs, these are seen a month later in the reports alongside end of year bank holidays. Bank Holiday payments are fixed due to Terms and Conditions of Service and account for £57,603 of the above expenditure.

As we now have new recruits starting over the next few months, we expect to see a decrease in the amount of overtime used.

2. The number of times the States of Jersey Fire & Rescue Service has been utilised to support the Ambulance Service during the past quarter?

There were no Ambulance calls attended by the Fire and Rescue Service in January and February 2023.

Number of Ambulance calls in which the Fire Service responded

Date		Number of calls
	Mar-2023	3
	Apr-2023	2
	May-2023	4
	Jun-2023	5
Total		14

Number of Ambulance calls in which the Fire Service responded (and Fire Service were the first resource on scene) These are included in the figures above.

Date	Number of calls	
Ma	ar-2023	3
Арг	or-2023	2
May	y-2023	3
Jur	n-2023	3
Total		11

There was a total of 3662 ambulance calls between March and June 2023.

3. Confirmation of whether the agency staff employed at the Ambulance Service were included on the 'Be Heard' Survey.

There was a maximum of 3 to 4 agency staff working for the ambulance service during the survey. Agency staff change frequently and therefore were not included within the survey. Bank (zero hours) staff were included in the survey.

4. Details of the number of work permits anticipated to be required or used following the addition of "Nursery Practitioners and Assistants" to the list of skilled jobs on the work permit policy.

The business case submitted highlighted that over the past year the sector had advertised 43 vacancies across 12 day nursery and pre-school settings. The sector has a churn rate of approximately 30% and currently have 154 employees with a vacancy rate of 16%.

The sector anticipate that over the next 12 months they are likely to submit in the region of 30 work permit applications.

- 5. Could you confirm whether the water supply at H.M. Prison La Moye includes recycled water? If so, please could you provide some detail about how the water recycling system works and what it is used for?
 - o Is the water treated (and how)?
 - o Is the water tested? How? How often?

All water for consumption at the prison is from the mains water supply, this includes water for washing as well as drinking and cooking, and all areas are equipped with filtered water coolers.

Legionella testing is conducted on a weekly basis, which includes temperature monitoring and runoffs of little used outlets.

The prison is also exploring options to establish regular water sampling where the quality of water will be analysed by an external agency.

The water used in the compound for plant watering is from the borehole.

6. Further clarification about the additional funding (of approximately £700,000) reported in relation to Dewberry House, including details about whether that extra funding is provided from the Criminal Offences Confiscation Fund.

At the juncture of 'pre-planning submission' a cost check was undertaken. This included consideration for the emerging design, allowance for the findings of the ground investigations on the proposed foundation design and the current unprecedented rise in building costs (labour and material).

The estimated total project cost (including build costs, design fees, planning fees, surveys and furniture & fixtures etc.) is £5,077,113.27 (March 23). The current available budget is £4,291,592.00. The estimated shortfall is therefore £785,521.27.

We remain committed to proceeding with this project and are currently reviewing options to fund the identified shortfall. This may require re-profiling or re-prioritisation of other capital projects, should further funds not become available from the COCF.

7. Confirmation of whether a new service level agreement will be put in place with the charity Jersey Action Against Rape (JAAR) for work at Dewberry House.

A sexual and domestic abuse counsellor is now in post at Dewberry House as part of complex trauma services provided by Mental Health.

The demand for this post has been substantial and the team are in discussion with Mental Health Services with regard to a second post. Commissioning the service from JAAR is an alternative option that will be explored if necessary.

Yours sincerely

Deputy Helen Miles Minister for Home Affairs

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